Release 396 Quadro, Tesla, and Notebook Drivers for Windows, Version 397.93

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Windows 7, Windows 8, Windows 8.1, & Windows 10

Release Notes
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This edition of Release Notes describes the Release 396 family of NVIDIA® Quadro®, NVSTM, Tesla®, and Quadro Notebook Drivers for Microsoft® Windows® 7 and later1. NVIDIA provides these notes to describe performance improvements and bug fixes in each documented version of the driver.

Structure of the Document

This document is organized in the following sections:

- “Release 396 Driver Changes” on page 2 gives a summary of changes, and fixed and open issues in this version.
- “The Release 396 Driver” on page 10 describes the NVIDIA products and languages supported by this driver, the system requirements, and how to install the driver.
- “NVIDIA Tesla Compute Cluster Mode” on page 19 describes the Tesla Compute Cluster mode.

Changes in this Edition

This edition of the Release Notes for Windows 7 and later includes information about NVIDIA graphics driver version 397.93 WHQL, and lists changes made to the driver since version 391.33. These changes are discussed beginning with the chapter “Release 396 Driver Changes” on page 2.

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This chapter describes open issues for version 397.93 WHQL, and resolved issues and driver enhancements for versions of the Release 396 driver up to version 397.93 WHQL. The chapter contains these sections:

- “Version 397.93 Highlights” on page 3
- “Advanced Instructions for this Release” on page 7
- “Changes in Version 397.93” on page 1
- “Changes in Version 397.64” on page 2
- “Open Issues in Version 397.93 WHQL” on page 3
- “Issues Not Caused by NVIDIA Drivers” on page 4
- “Known Product Limitations” on page 5
Version 397.93 Highlights

This section provides highlights of version 397.93 WHQL of the NVIDIA Release 396 Driver for Windows 7 and later.

- Existing Support
- What’s New in Version 397.93
- What’s New in Release 396
- Discontinued and Unsupported Features
- Limitations in This Release

Existing Support

- This release supports the following APIs:
  
  - Open Computing Language (OpenCL™ software) 1.2 for NVIDIA® Kepler™ and later GPUs
  - OpenGL® 4.6
  - Vulkan® 1.1
  - DirectX 11
  - DirectX 12 (Windows 10)
  - NVIDIA® CUDA® 9.2
  
- This driver installs nView Desktop Manager version 149.21.

What’s New in Version 397.93

- See What’s New in Release 396 and “Changes in Version 397.93” on page 1.

What’s New in Release 396

Quadro New Feature Driver

Release 396 is a Quadro New Feature (QNF) driver. This driver is from the most recent driver release branch from NVIDIA, and contains the latest new features and functionality. It has been tested for workstation environments, and is recommended only for those users who need specific features mentioned in the release highlights or release notes.

For the most stable and fully supported enterprise driver please use the ‘Quadro ODE Graphics Driver’ downloadable from the main NVIDIA Driver download page.
New Features

- **Added support for CUDA 9.2.**
- **Added support for Windows 10 April 2018 Update (Redstone 4)**
- **NVIDIA RTX™ Technology**
  Developer preview for NVIDIA RTX ray tracing technology for DirectX 12. NVIDIA RTX supports the Microsoft DirectX Raytracing (DXR) API on NVIDIA Volta GPUs.
  In order to get started with developing DirectX Raytracing applications accelerated by RTX, you’ll need the following:
  - NVIDIA Volta GPU
  - NVIDIA driver version 396 or higher
  - Windows 10 April 2018 Update
  - Microsoft’s DXR developer package, consisting of DXR-enabled D3D runtimes, HLSL compiler, and headers

- **Vulkan 1.1**
  This driver release provides full support for the new Vulkan 1.1 API and passes the Vulkan Conformance Test Suite (CTS) version 1.1.0.3.

Limitations Under Windows 10

**Cross-adapter Clone Mode**

Under Windows 10, clone mode across graphics processors is handled by the Windows OS, and not by the NVIDIA driver. Consequently, there are no controls for cross-adapter clone mode in the NVIDIA Control Panel under Windows 10.

Functionality of some display controls in the NVIDIA Control Panel may be affected if cross-adapter clone mode is enabled through the Windows Control Panel. In this case, use the Windows Control Panel to adjust display settings.

**Optimus Systems**

Because cross-adapter clone mode is handled by the Windows 10 OS, there are no display controls in the NVIDIA Control Panel if no display is connected to the NVIDIA GPU.

Discontinued and Unsupported Features

**Discontinued Support in this Release**

- 32-bit Operating Systems
Beginning with Release 396, NVIDIA is no longer releasing drivers for 32-bit operating systems for any GPU architecture.

- **NVS 310/315**
  Beginning with Release 396, the NVIDIA driver no longer supports the following NVS products:
  - NVS 315
  - NVS 310

- **Quad-Buffered Stereo**
  Beginning with Release 396, the NVIDIA Professional Drivers for Windows no longer supports select quad-buffered stereo features. See the NVIDIA Knowledge Base Article for details.

### Limitations in This Release

The following features are not currently supported or have limited support in this driver release:

- **External Graphics**
  - **External GPU Surprise Removal**
    Not all applications have been designed to address surprise removal of the external GPU; disconnection of the external GPU while applications are running is not advised.
  - **Mixed GeForce/Quadro Products**
    Mixed GeForce/Quadro products are supported (Geforce GPU + Quadro eGPU, or Quadro GPU + Geforce eGPU), but requires installation of the GeForce driver package. The Quadro package does not install GeForce drivers.

- **Deep Color (10 bpc) on HDR-Capable Monitors Under Windows 10 RS2 and RS3**
  Depending on the monitors you have connected, Windows may initially set the color depth to 8-bpc (bits per channel). You can then enable deep color (10bpc) through the NVIDIA Control Panel. If you enable deep color on HDR-capable monitors, the screen may become blank due to the current SDR/HDR (standard dynamic range/high dynamic range) management policies in Windows 10 RS2 and RS3. In this event, the driver will revert back to the 8-bpc color space.

- **Video Memory Support**
  For Windows 7 64-bit, this driver recognizes up to the total available video memory on Quadro cards for Direct3D and OpenGL applications.

  For Windows 7 32-bit, this driver recognizes only up to 4 GB of video memory on Quadro cards for DirectX, OpenGL, and CUDA applications.
Experimental OpenCL 2.0 Features

Select features in OpenCL 2.0 are available in the driver for evaluation purposes only. The following are the features as well as a description of known issues with these features in the driver:

▶ Device side enqueue

- The current implementation is limited to 64-bit platforms only.
- OpenCL 2.0 allows kernels to be enqueued with global_work_size larger than the compute capability of the NVIDIA GPU. The current implementation supports only combinations of global_work_size and local_work_size that are within the compute capability of the NVIDIA GPU.

The maximum supported CUDA grid and block size of NVIDIA GPUs is available at http://docs.nvidia.com/cuda/cuda-c-programming-guide/index.html#compute-capabilities. For a given grid dimension, the global_work_size can be determined by CUDA grid size x CUDA block size.

- For executing kernels (whether from the host or the device), OpenCL 2.0 supports non-uniform ND-ranges where global_work_size does not need to be divisible by the local_work_size. This capability is not yet supported in the NVIDIA driver, and therefore not supported for device side kernel enqueues.

▶ Shared virtual memory

- The current implementation of shared virtual memory is limited to 64-bit platforms only.
Advanced Instructions for this Release

This section clarifies instructions for successfully accomplishing the following tasks:

- Turning Off V-Sync to Boost Performance
- NVIDIA Application Configuration Engine (ACE)
- Using the WDDM Driver Model with Tesla GPU GOMs
- SLI Multi-OS – GPU Assignment in System Virtualization

Turning Off V-Sync to Boost Performance

To get the best benchmark and application performance measurements, turn V-Sync off as follows:

1. Open the NVIDIA Control Panel and make sure that Advanced Settings is selected from the control panel tool bar.
2. From the Select a Task pane, under 3D Settings, click Manage 3D Settings, then click the Global Settings tab.
3. From the Global presets pull-down menu, select Base profile.
4. From the Settings list box, select Vertical sync and change its value to Force off, then click Apply.
5. From the Global presets pull-down menu, select 3D App - Default Global Settings (the driver’s default profile) or use the application profile that matches the application you are testing, then click Apply.

Be sure to close the NVIDIA Control Panel completely – leaving it open will affect benchmark and application performance.

NVIDIA Application Configuration Engine (ACE)

This driver includes the NVIDIA Application Configuration Engine (ACE), which automatically detects the workstation application and configures the appropriate profile settings in the NVIDIA Control Panel.

See the NVIDIA Quadro Professional Drivers: NVIDIA Control Panel Quick Start Guide for more information about this feature.
Using the WDDM Driver Model with Tesla GPU GOMs

Tesla GPU Operation Modes

Tesla K20X and K20 GPU Accelerators offer the ability to specify the GPU operation mode using NV-SMI/NVML. (Refer to: https://developer.nvidia.com/nvidia-management-library-nvml).

By setting the GPU operation mode, developers can selectively turn off certain features in the GPU to get the best performance per watt for certain workloads.

The following are the supported GOMs:

- **Compute-Only**: For running compute tasks only.
  - By default the Tesla K20X and K20 accelerator boards ship in this mode.

- **Low-Double Precision**: For graphics applications that don’t require high bandwidth double precision.
  - This is recommended for workloads that are not sensitive to double precision but at the same time need graphics capabilities.

- **All On**: This is recommended only when the workload needs full double precision as well as graphics capabilities.

WDDM and TCC Driver Models

Along with the GPU operation mode, the developer needs to select the compatible driver model for the Tesla K20X and K20.

- **Tesla Compute Cluster (TCC)**: Optimized for running compute workloads.

- **Windows Device Driver Model (WDDM)**: Designed for graphics application and not recommended for compute workloads.
Compatibility Between GOM and Driver Models

Table 1 shows which GPU operation modes are compatible with which driver models.

**Table 1  GOM and Driver Model Compatibility**

<table>
<thead>
<tr>
<th>GOM</th>
<th>TCC Driver Model</th>
<th>WDDM Driver Model</th>
<th>Use Case Support</th>
</tr>
</thead>
<tbody>
<tr>
<td>All On</td>
<td>YES</td>
<td>YES</td>
<td>All use cases are supported.</td>
</tr>
<tr>
<td>Compute-Only</td>
<td>YES</td>
<td>NO</td>
<td>The following are unsupported: X11 and those that require X11 (GLInterop, OCL conformance and VIPER) 32-bit Windows OS</td>
</tr>
<tr>
<td>Low Double Precision</td>
<td>YES</td>
<td>YES</td>
<td>All use cases supported.</td>
</tr>
</tbody>
</table>

The compute-only GOM is supported only on the TCC driver model, while the WDDM driver model supports only GOM modes that enable graphics.

The compute-only GOM and WDDM are incompatible and should not be used simultaneously.

*The Tesla K20 Active Accelerators for workstations ship in “compute-only” mode and cannot be modified. Therefore, use only the TCC driver model with these products.*

**Using the WDDM Driver Model**

To use the WDDM driver model with Tesla K20x and K20 GPU Accelerators for servers, first switch the GOM mode from compute-only to All On, then switch from TCC to WDDM.

*Do not attempt to specify the driver model by editing the registry.* Doing so can result in compute-only GOM and WDDM being configured simultaneously, which might require a clean installation of the driver to fix.

*Always use NVIDIA-provided tools to specify a processing mode or to switch between driver models.* Such tools include nvidia-smi or the NVIDIA Control Panel->Manage Maximus Settings page. These tools provide warnings in the case of a conflict.
SLI Multi-OS - GPU Assignment in System Virtualization

On systems with two or more graphics cards installed, this driver supports a hypervisor’s ability to directly assign GPUs to guest virtual machines (VMs). This direct assignment allows each guest VM to run on their own operating system with their own GPU and driver. The assignment allows full GPU performance and functionality in the guest VM.

Hardware Platform Requirements

To make use of GPU passthrough with virtual machines running Windows and Linux, the hardware platform must support the following features:

- A CPU with hardware-assisted instruction set virtualization: Intel VT-x or AMD-V.
- Platform support for I/O DMA remapping.
  
  On Intel platforms the DMA remapper technology is called Intel VT-d.
  On AMD platforms it is called AMD IOMMU.

Support for these feature varies by processor family, product, and system, and should be verified at the manufacturer’s website.

Supported Hypervisors

The following hypervisors are supported:

<table>
<thead>
<tr>
<th>Hypervisor</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Citrix XenServer</td>
<td>Version 6.0 and later.</td>
</tr>
<tr>
<td>VMware vSphere (ESX / ESXi)</td>
<td>Version 5.1 and later.</td>
</tr>
<tr>
<td>Parallels Workstation Extreme</td>
<td>Version 4 and later</td>
</tr>
</tbody>
</table>

Supported Graphics Cards

The following GPUs are supported for device passthrough:

<table>
<thead>
<tr>
<th>GPU Family</th>
<th>Boards supported</th>
</tr>
</thead>
</table>
| Volta      | **Quadro**: GV100  
              **Tesla**: V100 |
| Pascal     | **Quadro**: P2000, P4000, P5000, P6000, GP100  
              **Tesla**: P100, P40, P4 |
| Maxwell    | **Quadro**: K2200, M2000, M4000, M5000, M6000, M6000 24GB  
              **Tesla**: M60, M6 |
Notes and Known Issues

VMware

- PCI I/O hole may need to be changed for Windows 64-bit VMs.
  Windows 64-bit VMs may require that you edit the VM configuration file to configure a larger PCI I/O hole for the GPU.

- Access Control Services is required on some switches.
  Starting with ESX 5.0 Update 1, Access Control Services (ACS) is required on any switches in the PCIe hierarchy above a PCIe device that is to be used for passthrough. If ACS is not present, ESX will not allow the device to be assigned directly to a VM.
  To allow assignment of devices below switches that do not support ACS, you can disable the ACS check as follows:
  ```bash
  esxcfg-advcfg -k true disableACSCheck
  ```

- Configuring passthrough to a Windows Server 2008R2 VM.
  The VMware WDDM driver must be manually installed on Windows Server 2008 R2.
  Follow the steps provided at [http://communities.vmware.com/message/1423263#1425288](http://communities.vmware.com/message/1423263#1425288).

- MSI translation must be disabled for ESXi 5.1 and 5.5.
  Blue-screen crashes may occur on VMs with assigned GPUs if MSI is initially enabled for passthrough devices.
  To avoid this issue, disable MSI translation by setting `pciPassthru0.msiEnabled = "FALSE"` in the VM’s VMX file.
  Disabling MSI translation is not needed for ESXi 6.0 and later.

Citrix Xenserver

- XenServer 6.1 workaround for 64-bit MMIO failures on PCI passthrough.
  Dom0 kernel may relocate GPU BARs to an invalid location immediately beyond the end of physical RAM. There are two workaround options to address this condition:

  **Workaround option #1:** Add `pci=use_crs` to the kernel parameters by running the following command in Dom0:
  ```bash
  /opt/xensource/libexec/xen-cmdline --set-dom0 pci=use_crs
  ```
**Workaround option #2:** Install the hotfix provided by Citrix at [http://support.citrix.com/article/CTX137645](http://support.citrix.com/article/CTX137645):
Changes in Version 397.93

The following sections list the important changes and the most common issues resolved since driver version 397.64.

Changes in this Release

- Removed Experience Improvement Program from the NVIDIA Control Panel.
Changes in Version 397.64

The following sections list the important changes and the most common issues resolved since driver version 397.31.

Fixed Issues in this Release

- Event Error 14 appears in the Windows Event Viewer when booting into Windows.
- GDI objects increase every time an application queries NVAPI.
- [Windows 10]: Driver may get removed after the PC has been left idle for an extended period of time.
Open Issues in Version 397.93 WHQL

As with every released driver, version 397.93 WHQL of the Release 396 driver has open issues and enhancement requests associated with it. This section includes lists of issues that are either not fixed or not implemented in this version. Some problems listed may not have been thoroughly investigated and, in fact, may not be NVIDIA issues. Others may have workaround solutions.

Windows 10 Issues

- [Assimilate Scratch]: The application may crash due to a kernel exception in the NVIDIA OpenGL driver.
  
  *If you encounter this issue, roll back the driver to version 385.90, or disable Deep Color within the application as follows:*
  
  *From the startup screen choose System Settings.*
  
  - In the System Settings Dialog, choose the Advanced tab.
  
  - From the list (under Graphics) select "OpenGL: Disable ‘deep color’
  
  - Click the boolean button to turn the setting on.

- [Quadro M6000][Quadro Sync]: Unexpected flashing may appear on the display connected to the second GPU.

  *Please consult your NVIDIA support team for details on resolving this behavior.

- [Multi-GPU Mosaic]: The secondary GPU does not render video content when played from the Chrome browser in full-screen mode.

- [Multi-GPU Mosaic][Quadro Sync]: Application corruption and possible blue-screen crash occurs when enabling WARP while Mosaic and Quadro Sync are enabled.

Windows 7 Issues

- [Quadro M6000][Quadro Sync]: Unexpected flashing may appear on the display connected to the second GPU.

  *Please consult your NVIDIA support team for details on resolving this behavior.

- [Quadro Sync]: Frame overruns occur on low resolution channels when using Quadro Sync swap synchronization.

Windows 8 Issues

- [Quadro M6000][Quadro Sync]: Unexpected flashing may appear on the display connected to the second GPU.

  *Please consult your NVIDIA support team for details on resolving this behavior.*
Issues Not Caused by NVIDIA Drivers

This section lists issues that are not due to the NVIDIA driver as well as features that are not meant to be supported by the NVIDIA driver for Windows 7.

- “Windows 7 Considerations” on page 4
- “Application Issues” on page 4

Windows 7 Considerations

Windows DWM Disabled for SLI Mosaic Mode

Due to compatibility issues, when using SLI Mosaic mode the driver turns off the Windows 7 Desktop Window Manager (DWM). As a result, DWM-managed desktop features such as Windows Aero or Windows Flip 3D will not be available.

Limitation

- When switching the refresh rate from 59 Hz to 60Hz, the refresh rate remains at 59 Hz.

  See the Microsoft KB article KB2006076 at http://support.microsoft.com/kb/2006076.

Application Issues

- [3ds Max 2017]: DirectX 9, Mode Texture of some models disappears after some time if no operation (such as zoom, pan, or rotate) is performed on the model.

- [Quadro K2200][Bunkspeed Shot 2014]: Render Argument exception occurs in Accurate Mode, and Internal Rendering Error occurs with Fast Mode.

  Quadro K2200/K60 are not supported by Bunkspeed software.

- Quadro 6000: OpenCL/OpenGL interoperability performance suffers with clEnqueueReleaseGLObjects.

  To avoid this issue, use CUDA.
Known Product Limitations

This section describes problems that will not be fixed. Usually, the source of the problem is beyond the control of NVIDIA. Following is the list of problems and where they are discussed in this document:

- “System Should not Enter Sleep/Hibernate Mode With SDI Capture in Progress” on page 5
- “Once Installed, the SDI Capture Driver Release Must Always Match the Graphics Driver” on page 6
- “Some APIs do not Report Total Available Graphics Memory Correctly” on page 6
- “Using HDMI/DisplayPort Audio with Displays that have a High Native Resolution” on page 7
- “Using HDMI/DisplayPort Audio in Dualview or Clone Mode Configurations” on page 8
- “GPU Runs at a High Performance Level (full clock speeds) in Multi-display Modes” on page 8
- “Aero Must be Enabled for Windowed SLI AFR Mode Under Windows 7” on page 8
- “SLI Connector Requirement on NVIDIA Quadro SLI Cards” on page 8
- “Applying Workstation Application Profiles” on page 9

System Should not Enter Sleep/Hibernate Mode With SDI Capture in Progress

SDI capture programs will become non-responsive upon resume from sleep or hibernate modes.

This is not a typical use case, so power management tests should not be performed when testing SDI.
Once Installed, the SDI Capture Driver Release Must Always Match the Graphics Driver

To use the Quadro SDI Capture card, you need to install the NVIDIA WDM driver for the Quadro SDI Capture card after installing the Quadro professional driver. The WDM driver version must be from the same branch as the installed NVIDIA graphics driver.

If at a later time you install a different Quadro professional driver version—for example, when upgrading from a Release 260 driver to a Release 265 driver—you must reinstall the WDM driver from the same driver branch as well– in this example, Release 265.

You must install the updated WDM driver even if remove the SDI Capture card and uninstall the WDM driver. Portions of the old WDM driver remain on the system, and the resulting mismatch with the updated graphics driver results in a faulty driver installation. Installing a matching WDM driver corrects this issue.

Some APIs do not Report Total Available Graphics Memory Correctly

Background-TAG Memory

In the Windows Display Driver Model (WDDM), Total Available Graphics (TAG) memory is reported as the sum of

- Dedicated Video Memory (video memory dedicated for graphics use)
- Dedicated System Memory (system memory dedicated for graphics use), and
- Shared System Memory (system memory shared between the graphics subsystem and the CPU).

The values for each of these components are computed according to WDDM guidelines when the NVIDIA Display Driver is loaded.

Issue

NVIDIA has found that some TAG-reporting APIs represent video memory using 32-bits instead of 64-bits, and consequently do not properly report available graphics memory when the TAG would otherwise exceed 4 gigabytes (GB). This results in under reporting of available memory and potentially undesirable behavior of applications that rely on these APIs to report available memory.

The reported memory can be severely reduced. For example, 6 GB might be reported as 454 MB, and 8 GB might be reported as 1259 MB.
NVIDIA Action for Some GeForce-based Systems

For GeForce GPUs with 2.75 GB or less of video memory, the NVIDIA display driver constrains TAG memory to just below 4 GB\(^1\). In this scenario, the Shared System Memory component of TAG is limited first, before limiting Dedicated Video Memory.

This is a policy decision within the driver, and results in reliable reporting of sub-4 GB TAG memory.

When TAG Reporting Would Not Be Limited

For GeForce-based GPUs with more than 2.75 GB of video memory, as well as all Quadro and Tesla GPUs, the NVIDIA display driver does not constrain TAG memory reporting.

The disadvantage of constraining TAG on systems with larger amounts of video and system memory is that memory which otherwise would be available for graphics use is no longer available. Since shared system memory is limited first, driver components and algorithms utilizing shared system memory may suffer performance degradation when TAG is constrained.

Since these and similar scenarios are prevalent in many Workstation applications, the NVIDIA driver avoids constraining TAG on all Quadro and Tesla-based systems. Likewise, the driver does not constrain TAG for GeForce-based systems with more than 2.75 GB of video memory.

Using HDMI/DisplayPort Audio with Displays that have a High Native Resolution

To use HDMI/DisplayPort audio with some displays that have a native resolution higher than 1920x1080, you must set the display to a lower HD resolution.

Some HDMI TV’s have a native resolution that exceeds the maximum supported HD mode. For example, TVs with a native resolution of 1920x1200 exceed the maximum supported HD mode of 1920x1080.

Applying this native mode results in display overscan which cannot be resized using the NVIDIA Control Panel since the mode is not an HD mode.

To avoid this situation and provide a better user experience, the driver treats certain TVs—such as the Viewsonic VX2835wm and the Westinghouse LVM-37w3—as a DVI monitor when applying the native mode. Because the driver does not treat the TV as an HDMI in this case, the HDMI audio is not used.

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\(^1\) The WDDM guidelines dictate minimum and maximum values for the components, but the display driver may further constrain the values that are reported (within the allowed minimum and maximum).
Using HDMI/DisplayPort Audio in Dualview or Clone Mode Configurations

Two Audio-enabled Ports

In a multi-display configuration where both HDMI/DisplayPort audio ports are enabled, only the primary display will provide the audio.

One Audio-enabled Port

In a multi-display configuration where only one audio port is enabled, such as when one display is a DVI display, then the HDMI/DisplayPort display can provide the audio whether it is the primary or secondary display.

GPU Runs at a High Performance Level (full clock speeds) in Multi-display Modes

This is a hardware limitation and not a software bug. Even when no 3D programs are running, the driver will operate the GPU at a high performance level in order to efficiently drive multiple displays. In the case of SLI or multi-GPU PCs, the second GPU will always operate with full clock speeds; again, in order to efficiently drive multiple displays. Today, all hardware from all GPU vendors have this limitation.

Aero Must be Enabled for Windowed SLI AFR Mode Under Windows 7

Windows 7 Aero must be enabled in order to achieve SLI acceleration using windowed AFR mode.

SLI Connector Requirement on NVIDIA Quadro SLI Cards

The SLI connector that links two SLI cards is needed for proper SLI operation. However, the connector can be removed if you do not intend to enable SLI mode. If you remove the connector, then you must make sure that SLI mode is disabled from the NVIDIA control panel. Enabling SLI mode without the SLI connector installed will result in video corruption.
Applying Workstation Application Profiles

► Background

The workstation application profiles are software settings used by the NVIDIA Display Drivers to provide optimum performance when using a selected application. The profile also works around known application issues and bugs.

If there is an available setting for an application, it should be used, otherwise incorrect behavior or reduced performance is likely to occur.

► Issues

Configuration changes require that you restart the application.

Once an application is running, it does not receive notification of configuration changes. Therefore, if you change the configuration while the application is running, you must exit and restart the application for the configuration changes to take effect.
Supported Operating Systems

The Release 396 driver, version 397.93 WHQL, has been tested with

- Microsoft Windows® 10, 64-bit
- Microsoft Windows® 8.1, 64-bit
- Microsoft Windows® 8, 64-bit
- Microsoft Windows® 7, 64-bit

Supported NVIDIA Workstation GPUs

The following tables list the NVIDIA products supported by the Release 396 driver, version 397.93 WHQL.

- Table 2.1, “Supported NVIDIA Quadro & NVS Products” on page 11
- Table 2.2, “Supported NVIDIA Quadro Sync II Products” on page 12
- Table 2.3, “Supported NVIDIA Quadro Sync Products” on page 12
- Table 2.4, “Supported NVIDIA Quadro SDI Products” on page 13
- Table 2.5, “Supported NVIDIA Quadro Blade/Embedded Graphics Board Series” on page 13
- Table 2.6, “Supported NVIDIA Tesla Products” on page 14
**NVIDIA Quadro & NVS Product**

Table 2.1  Supported NVIDIA Quadro & NVS Products

<table>
<thead>
<tr>
<th>Product</th>
<th>GPU Architecture</th>
</tr>
</thead>
<tbody>
<tr>
<td>NVIDIA Quadro GV100</td>
<td>Volta</td>
</tr>
<tr>
<td>NVIDIA Quadro GP100</td>
<td>Pascal</td>
</tr>
<tr>
<td>NVIDIA Quadro P6000</td>
<td>Pascal</td>
</tr>
<tr>
<td>NVIDIA Quadro P5000</td>
<td>Pascal</td>
</tr>
<tr>
<td>NVIDIA Quadro P4000</td>
<td>Pascal</td>
</tr>
<tr>
<td>NVIDIA Quadro P2000</td>
<td>Pascal</td>
</tr>
<tr>
<td>NVIDIA Quadro P1000</td>
<td>Pascal</td>
</tr>
<tr>
<td>NVIDIA Quadro P600</td>
<td>Pascal</td>
</tr>
<tr>
<td>NVIDIA Quadro P400</td>
<td>Pascal</td>
</tr>
<tr>
<td>NVIDIA Quadro M6000 24GB</td>
<td>Maxwell</td>
</tr>
<tr>
<td>NVIDIA Quadro M6000</td>
<td>Maxwell</td>
</tr>
<tr>
<td>NVIDIA Quadro M5000</td>
<td>Maxwell</td>
</tr>
<tr>
<td>NVIDIA Quadro M4000</td>
<td>Maxwell</td>
</tr>
<tr>
<td>NVIDIA Quadro M2000</td>
<td>Maxwell</td>
</tr>
<tr>
<td>NVIDIA Quadro K6000</td>
<td>Kepler</td>
</tr>
<tr>
<td>NVIDIA Quadro K5200</td>
<td>Kepler</td>
</tr>
<tr>
<td>NVIDIA Quadro K5000</td>
<td>Kepler</td>
</tr>
<tr>
<td>NVIDIA Quadro K4200</td>
<td>Kepler</td>
</tr>
<tr>
<td>NVIDIA Quadro K4000</td>
<td>Kepler</td>
</tr>
<tr>
<td>NVIDIA Quadro K2200</td>
<td>Maxwell</td>
</tr>
<tr>
<td>NVIDIA Quadro K2000</td>
<td>Kepler</td>
</tr>
<tr>
<td>NVIDIA Quadro K1200</td>
<td>Maxwell</td>
</tr>
<tr>
<td>NVIDIA Quadro K620</td>
<td>Maxwell</td>
</tr>
<tr>
<td>NVIDIA Quadro K600</td>
<td>Kepler</td>
</tr>
<tr>
<td>NVIDIA Quadro K420</td>
<td>Kepler</td>
</tr>
<tr>
<td>NVIDIA Quadro 410</td>
<td>Kepler</td>
</tr>
<tr>
<td>NVIDIA NVS 810</td>
<td>Maxwell</td>
</tr>
<tr>
<td>NVIDIA NVS 510</td>
<td>Kepler</td>
</tr>
</tbody>
</table>
NVIDIA Quadro Sync II

Table 2.2  Supported NVIDIA Quadro Sync II Products

<table>
<thead>
<tr>
<th>Product</th>
<th>GPU Architecture</th>
</tr>
</thead>
<tbody>
<tr>
<td>NVIDIA Quadro GV100</td>
<td>Volta</td>
</tr>
<tr>
<td>NVIDIA Quadro GP100</td>
<td>Pascal</td>
</tr>
<tr>
<td>NVIDIA Quadro P6000</td>
<td>Pascal</td>
</tr>
<tr>
<td>NVIDIA Quadro P5000</td>
<td>Pascal</td>
</tr>
<tr>
<td>NVIDIA Quadro P4000</td>
<td>Pascal</td>
</tr>
</tbody>
</table>

NVIDIA Quadro Sync Products

Table 2.3  Supported NVIDIA Quadro Sync Products

<table>
<thead>
<tr>
<th>Product</th>
<th>GPU Architecture</th>
</tr>
</thead>
<tbody>
<tr>
<td>NVIDIA Quadro M6000 24GB</td>
<td>Maxwell</td>
</tr>
<tr>
<td>NVIDIA Quadro M6000</td>
<td>Maxwell</td>
</tr>
<tr>
<td>NVIDIA Quadro M5000</td>
<td>Maxwell</td>
</tr>
<tr>
<td>NVIDIA Quadro M4000</td>
<td>Maxwell</td>
</tr>
<tr>
<td>NVIDIA Quadro K6000</td>
<td>Kepler</td>
</tr>
<tr>
<td>NVIDIA Quadro K5200</td>
<td>Kepler</td>
</tr>
<tr>
<td>NVIDIA Quadro K5000</td>
<td>Kepler</td>
</tr>
<tr>
<td>NVIDIA Quadro K4200</td>
<td>Kepler</td>
</tr>
</tbody>
</table>
NVIDIA Quadro SDI Products

Table 2.4  Supported NVIDIA Quadro SDI Products

<table>
<thead>
<tr>
<th>Product</th>
<th>GPU Architecture</th>
</tr>
</thead>
<tbody>
<tr>
<td>NVIDIA Quadro K6000</td>
<td>Kepler</td>
</tr>
<tr>
<td>NVIDIA Quadro K5200</td>
<td>Kepler</td>
</tr>
<tr>
<td>NVIDIA Quadro K5000</td>
<td>Kepler</td>
</tr>
<tr>
<td>NVIDIA Quadro K4200</td>
<td>Kepler</td>
</tr>
<tr>
<td>NVIDIA Quadro K4000</td>
<td>Kepler</td>
</tr>
</tbody>
</table>

Note: Quadro SDI products are not supported under Windows 8.

NVIDIA Quadro Blade/Embedded Graphics Board

Table 2.5  Supported NVIDIA Quadro Blade/Embedded Graphics Board Series

<table>
<thead>
<tr>
<th>Product</th>
<th>GPU Architecture</th>
</tr>
</thead>
<tbody>
<tr>
<td>NVIDIA Quadro P5000</td>
<td>Pascal</td>
</tr>
<tr>
<td>NVIDIA Quadro P3000</td>
<td>Pascal</td>
</tr>
<tr>
<td>NVIDIA Quadro M5000 SE</td>
<td>Maxwell</td>
</tr>
<tr>
<td>NVIDIA Quadro M3000 SE</td>
<td>Maxwell</td>
</tr>
<tr>
<td>NVIDIA Quadro K3100M</td>
<td>Kepler</td>
</tr>
</tbody>
</table>
NVIDIA Tesla Products

The Tesla driver package is designed for systems that have one or more Tesla products installed.

- Only one GHIC can be connected to the server in a Tesla system.
- This release of the Tesla driver supports CUDA C/C++ applications and libraries that rely on the CUDA C Runtime and/or CUDA Driver API.

Table 2.6  Supported NVIDIA Tesla Products

<table>
<thead>
<tr>
<th>Product</th>
<th>GPU Architecture</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Tesla V-Series Products</strong></td>
<td></td>
</tr>
<tr>
<td>NVIDIA Tesla V100</td>
<td>Volta</td>
</tr>
<tr>
<td><strong>Tesla P-Series Products</strong></td>
<td></td>
</tr>
<tr>
<td>NVIDIA Tesla P100</td>
<td>Pascal</td>
</tr>
<tr>
<td>NVIDIA Tesla P40</td>
<td>Pascal</td>
</tr>
<tr>
<td>NVIDIA Tesla P4</td>
<td>Pascal</td>
</tr>
<tr>
<td><strong>Tesla M-Series Products</strong></td>
<td></td>
</tr>
<tr>
<td>NVIDIA Tesla M60</td>
<td>Maxwell</td>
</tr>
<tr>
<td>NVIDIA Tesla M6</td>
<td>Maxwell</td>
</tr>
<tr>
<td><strong>Tesla K-Series Products</strong></td>
<td></td>
</tr>
<tr>
<td>NVIDIA Tesla K80</td>
<td>Kepler</td>
</tr>
<tr>
<td>NVIDIA Tesla K40(m/c/s/st/t)</td>
<td>Kepler</td>
</tr>
<tr>
<td>NVIDIA Tesla K20(x/c/m/Xm/s)</td>
<td>Kepler</td>
</tr>
<tr>
<td>NVIDIA Tesla K10</td>
<td>Kepler</td>
</tr>
</tbody>
</table>
Supported NVIDIA Notebook GPUs

The notebook driver is part of the NVIDIA Verde Notebook Driver Program, and can be installed on supported NVIDIA notebook GPUs. However, please note that your notebook original equipment manufacturer (OEM) provides certified drivers for your specific notebook on their website. NVIDIA recommends that you check with your notebook OEM about recommended software updates for your notebook. OEMs may not provide technical support for issues that arise from the use of this driver.

The following tables list the NVIDIA notebook products supported by the Release 396 driver, version 397.93 WHQL:

Table 2.7 NVIDIA Quadro Notebook GPU Support

<table>
<thead>
<tr>
<th>Notebook Products</th>
<th>GPU Architecture</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quadro P5000</td>
<td>Pascal</td>
</tr>
<tr>
<td>Quadro P4000</td>
<td>Pascal</td>
</tr>
<tr>
<td>Quadro P3000</td>
<td>Pascal</td>
</tr>
<tr>
<td>Quadro M5500</td>
<td>Maxwell</td>
</tr>
<tr>
<td>Quadro M5000M</td>
<td>Maxwell</td>
</tr>
<tr>
<td>Quadro M4000M</td>
<td>Maxwell</td>
</tr>
<tr>
<td>Quadro M3000M</td>
<td>Maxwell</td>
</tr>
<tr>
<td>Quadro M2000M</td>
<td>Maxwell</td>
</tr>
<tr>
<td>Quadro M1000M</td>
<td>Maxwell</td>
</tr>
<tr>
<td>Quadro M600M</td>
<td>Maxwell</td>
</tr>
<tr>
<td>Quadro M500M</td>
<td>Maxwell</td>
</tr>
<tr>
<td>Quadro K5000M</td>
<td>Kepler</td>
</tr>
<tr>
<td>Quadro K5100M</td>
<td>Kepler</td>
</tr>
<tr>
<td>Quadro K4000M</td>
<td>Kepler</td>
</tr>
<tr>
<td>Quadro K4100M</td>
<td>Kepler</td>
</tr>
<tr>
<td>Quadro K3000M</td>
<td>Kepler</td>
</tr>
<tr>
<td>Quadro K3100M</td>
<td>Kepler</td>
</tr>
<tr>
<td>Quadro K2000M</td>
<td>Kepler</td>
</tr>
<tr>
<td>Quadro K2200M</td>
<td>Maxwell</td>
</tr>
<tr>
<td>Quadro K2100M</td>
<td>Kepler</td>
</tr>
<tr>
<td>Quadro K1000M</td>
<td>Kepler</td>
</tr>
<tr>
<td>Quadro K1100M</td>
<td>Kepler</td>
</tr>
<tr>
<td>Quadro K620M</td>
<td>Maxwell</td>
</tr>
<tr>
<td>Quadro K610M</td>
<td>Kepler</td>
</tr>
<tr>
<td>Quadro K510M</td>
<td>Kepler</td>
</tr>
<tr>
<td>Quadro K500M</td>
<td>Kepler</td>
</tr>
</tbody>
</table>
# Supported Languages

The Release 396 Graphics Drivers supports the following languages in the main driver Control Panel:

<table>
<thead>
<tr>
<th>English (USA)</th>
<th>German</th>
<th>Portuguese (Euro/Iberian)</th>
</tr>
</thead>
<tbody>
<tr>
<td>English (UK)</td>
<td>Greek</td>
<td>Russian</td>
</tr>
<tr>
<td>Arabic</td>
<td>Hebrew</td>
<td>Slovak</td>
</tr>
<tr>
<td>Chinese (Simplified)</td>
<td>Hungarian</td>
<td>Slovenian</td>
</tr>
<tr>
<td>Chinese (Traditional)</td>
<td>Italian</td>
<td>Spanish</td>
</tr>
<tr>
<td>Czech</td>
<td>Japanese</td>
<td>Spanish (Latin America)</td>
</tr>
<tr>
<td>Danish</td>
<td>Korean</td>
<td>Swedish</td>
</tr>
<tr>
<td>Dutch</td>
<td>Norwegian</td>
<td>Thai</td>
</tr>
<tr>
<td>Finnish</td>
<td>Polish</td>
<td>Turkish</td>
</tr>
<tr>
<td>French</td>
<td>Portuguese (Brazil)</td>
<td></td>
</tr>
</tbody>
</table>
Driver Installation

Minimum Hard Disk Space

The hard disk space requirement is approximately 1.5x the size of the installation download to accommodate extracted and temporary files.

Before You Begin

nTune

If you have previously installed NVIDIA nTune, NVIDIA recommends that you uninstall nTune before installing this driver. After the driver install is complete, you can reinstall NVIDIA nTune.

Notebooks

- Check to make sure that your notebook has a supported GPU (see “Supported NVIDIA Notebook GPUs” on page 15).
- It is recommended that you back up your current system configuration.
- If you own a Dell Inspiron 1420, Dell XPS M1330, or Dell XPS M1530, or Dell LatitudeD630 or D630c, it is highly recommended that you first install this Dell software update.

SLI Mosaic Mode

You must make sure SLI Mosaic mode is disabled before installing a new driver over a previously installed driver. If SLI Mosaic mode is active on your displays when you install the new driver, the driver will not install properly.

Installation Instructions

1 Follow the instructions on the NVIDIA .com Web site driver download page to locate the appropriate driver to download, based on your hardware and operating system.

2 Click the driver download link.

   The license agreement dialog box appears.

3 Click Accept if you accept the terms of the agreement, then either open the file or save the file to your PC and open it later.

4 Open the NVIDIA driver installation .EXE file to launch the NVIDIA InstallShield Wizard.
5 Follow the instructions in the NVIDIA InstallShield Wizard to complete the installation.

**Note:** If you are overinstalling the driver (installing over a previous driver without first removing the previous driver), then you must reboot your computer in order to complete the installation.
This chapter describes the Tesla Compute Cluster (TCC) mode.

- “About Tesla Compute Cluster Mode” on page 19
- “Operating on Systems with non-TCC NVIDIA GPUs” on page 21
- “Setting TCC Mode” on page 21

About Tesla Compute Cluster Mode

TCC Overview

Tesla Compute Cluster (TCC) mode is designed for compute cluster nodes that have one or more Tesla or supported Quadro products installed.

Benefits

- TCC drivers make it possible to use NVIDIA GPUs in nodes with non-NVIDIA integrated graphics.
- NVIDIA GPUs on systems running the TCC drivers will be available via Remote Desktop, both directly and via cluster management systems that rely on Remote Desktop.
- NVIDIA GPUs will be available to applications running as a Windows service (i.e. in Session 0) on systems running the Tesla driver in TCC mode.
TCC Does not Support Graphics Acceleration

TCC mode does not provide CUDA–DirectX/OpenGL interoperability. It is a “non-display” driver, and NVIDIA GPUs using this driver will not support DirectX or OpenGL hardware acceleration.

Running CUDA Applications

This release of the Tesla/Quadro driver supports CUDA C/C++ applications and libraries that rely on the CUDA C Runtime and/or CUDA Driver API.

NVIDIA GPUs running the Tesla/Quadro driver in TCC mode will be available for CUDA applications running via services or Remote Desktop.

In this release, all GPUs will be in compute exclusive mode. As a result, only one CUDA context may exist on a particular device at a time.

SDK applications that use graphics will not run properly under TCC mode. The following are examples of CUDA SDK applications that are not supported:

<table>
<thead>
<tr>
<th>bicubicTexture</th>
<th>boxFilter</th>
<th>cudaDecodeD3D9</th>
<th>smokeParticles</th>
</tr>
</thead>
<tbody>
<tr>
<td>cudaDecodeGL</td>
<td>fluidsD3D9</td>
<td>fluidsGL</td>
<td>SobelFilter</td>
</tr>
<tr>
<td>imageDenoising</td>
<td>Mandelbrot</td>
<td>marchingCubes</td>
<td>volumeRender</td>
</tr>
<tr>
<td>nbody</td>
<td>oceanFFT</td>
<td>particles</td>
<td></td>
</tr>
<tr>
<td>postProcessGL</td>
<td>recursiveGaussian</td>
<td>simpleD3D10</td>
<td></td>
</tr>
<tr>
<td>simpleD3D10Texture</td>
<td>simpleD3D11Texture</td>
<td>simpleD3D9</td>
<td></td>
</tr>
<tr>
<td>simpleD3D9Texture</td>
<td>simpleGL</td>
<td>simpleTexture3D</td>
<td></td>
</tr>
</tbody>
</table>
Operating on Systems with non-TCC NVIDIA GPUs

- NVIDIA GPUs running under TCC mode may coexist with other display devices.
- The Tesla/Quadro driver is overinstalled over any NVIDIA display driver in the system—the NVIDIA Tesla driver then becomes the only driver for all NVIDIA GPUs in the system.

If the Tesla/Quadro driver is uninstalled at a later time, the previous driver is not restored.
- NVIDIA GPUs that do not support TCC mode will appear as “VGA adapters” in the Windows Device Manager and can be used to drive displays.

Non-supported NVIDIA GPUs can still function as CUDA devices, but the GPU’s graphics functionality is not available to applications.

Setting TCC Mode

To change the TCC mode, use the NVIDIA `smi` utility as follows:

```
nvidia-smi -g (GPU ID) -dm (0 for WDDM, 1 for TCC)
```

The following table shows the default TCC/non-TCC mode for supported products.

**Table A.1 Default TCC Mode**

<table>
<thead>
<tr>
<th>Product</th>
<th>Default Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>K20Xm/c</td>
<td>TCC</td>
</tr>
<tr>
<td>K20m</td>
<td>TCC Off</td>
</tr>
<tr>
<td>C2075</td>
<td>TCC</td>
</tr>
<tr>
<td>C2050</td>
<td>TCC Off</td>
</tr>
<tr>
<td>C2070</td>
<td>TCC Off</td>
</tr>
<tr>
<td>S2050</td>
<td>TCC</td>
</tr>
<tr>
<td>M2050</td>
<td>TCC</td>
</tr>
<tr>
<td>M2070</td>
<td>TCC</td>
</tr>
<tr>
<td>M2075</td>
<td>TCC</td>
</tr>
<tr>
<td>M2070-Q</td>
<td>TCC Off</td>
</tr>
<tr>
<td>M2090</td>
<td>TCC</td>
</tr>
<tr>
<td>Quadro (Kepler/Maxwell)</td>
<td>TCC Off</td>
</tr>
</tbody>
</table>
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